

JOBSITE ENCLOSURE & CONTAINMENT SOLUTIONS

RETURN POLICY

- Twenty percent (20%) Restocking Fee
- Returns are limited to materials purchased that are within 45 days from the date of order. Item(s) must be in original packaging and undamaged. All returns are subject to warehouse inspection.
- Only stock items are eligible to be returned.
- Custom-made orders are not eligible to be returned.
- The customer is responsible for all freight charges for approved returns. This includes any outgoing freight charge for the original delivery as well as the return freight charges.
- Returns are all subject to prior approval by Strong Man Safety Products. An RGA/Return Authorization Form must accompany the material being returned.
- The customer is responsible for any damage to the item(s) being returned that may occur during transport to a SMSP facility, regardless of who arranged the carrier.
- Photos of the item(s) being returned are required to be submitted to SMSP prior to shipping. An RGA/Return Authorization will not be issued prior to receiving photos of the product. Approved returns are to be returned to the warehouse indicated on the return authorization form.

Corporate Headquarters/Distribution Center: 240 West Parkway, Pompton Plains, NJ 07444

Houston Distribution Center: 4730 Consulate Plaza Drive, Suite 190, Houston, TX 77032

California Distribution Center: 2399 East Pacifica Place, Rancho Dominguez, CA 91730 Miami Distribution Center: 11250 NW 25th Street, Suite 124, Miami, FL 33172

Chicago Distribution Center: 160 Scott Street, Elk Grove Village, IL 60007

Washington Distribution Center: 8228 South 192nd Street, Kent, WA 98032

SAFETY. SERVICE. SOLUTIONS.

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